

Terms of Reference

Job Title	Cultural Mediator (Farsi)
Country	Greece
Duty Station	Lesvos
Reports to	Project Manager
Starting date	15/03/2022
Job Type	Full time
Deadline	04/03/2022

Duties and tasks

Purpose/ objective of the position

INTERSOS has been present on Lesvos since September 2020, when an emergency team was deployed after Moria's camp fire to assess the most urgent needs of the affected population and to set up an efficient crisis response.

Asylum-seekers at the Reception and Identification Centres (RICs) on the Greek Islands have to cope with hard-living conditions. Having survived dangerous journeys in search of safety in Europe, they have been trapped on the Islands for years, exacerbating feelings of insecurity, loneliness and hopelessness.

In order to address this gap, in early 2021, INTERSOS established a Mental Health and Psychosocial Support intervention aimed at providing comprehensive psychosocial care to vulnerable women and to enhance the general mental health response.

Currently, INTERSOS MHPSS 2022 intervention targets women and men who belong to vulnerable groups presenting signs or psychological distress, particularly those who have survived gender-based violence and/or are the sole or primary caregivers of a dependent family member.

The MHPSS INTERSOS Team, composed of psychologists, Case Managers and cultural mediators. The aim of the intervention, in the frame of full case management support, is to provide comprehensive psychosocial care to the persons, through individual and group sessions along with high-quality referrals of the beneficiaries to other services and support.

The Cultural Mediator supports the implementation of the Communication with Communities Strategy of INTERSOS, ensuring a Community-based approach is adopted. As an expert in 2 or more language groups the person is responsible for both translating where necessary and offering cultural mediation support where necessary. While the duality of the role is challenging, INTERSOS sees this role as a key part of mainstreaming community-based responses, engaging beneficiaries and providing culturally sensitive services to the beneficiaries it hosts in languages they can understand.

Specific CM tasks

- Assist in the implementation of any activity connected to the project at hand where liaison with beneficiaries is concerned
- Interpret during MHPSS individual and group sessions or psychoeducational activities supporting the psychologists and the Case Workers

- Support the communication among the staff and the beneficiaries including phone or written methods
- Commit to the implementation of activities as per scheduling provided by MHPSS team leader or PM.
- Translate and mediate between the beneficiaries and other project staff
- Assume the duty of protecting confidential information about the beneficiaries to ensure every person's confidentiality and privacy is respected.
- Support in Communicating with Communities, mobilizing communities and the implementation of feedback mechanisms and other initiatives oriented to beneficiaries accountability planned by INTERSOS.
- Provide feedback to and recommendations on interactions with beneficiaries
- Contribute to the creation of information materials and the translation of relevant documentation if needed.
- To provide on weekly basis the updated requirements to the Protection Officer
- Perform any other tasks as may be requested or required by the job

Reporting Requirements

As per main duties outlined above the Cultural Mediator will:
Attend weekly/biweekly meetings together with other Colleagues.
Attend General Meetings

Past experience and skills:

- Excellent verbal and good written knowledge of Farsi, Dari.
- English: good verbal skills (required) and good written skills (required).
- Arabic or French will be considered an asset
- Professional or volunteer experience in a related position
- Previous experience with local or international NGOs will be considered an asset.
- Good computer literacy.
- Training or courses in GBV will be considered an asset.

We encourage all qualified candidates to apply, if you are asylum-seeker please note that, following regulations, you should be in the process or have a valid ID.

How to Apply

If you wish to apply for the above position, please submit your CV along with a Cover Letter in English quoting reference code "Cultural Mediator Farsi" in the subject line of the e-mail at: jobs@intersos.gr

All applications will be treated with the strictest confidentiality. Only shortlisted candidates will be contacted for an interview appointment. Order or priority will be held and the identification of candidate could take place before the vacancy's ending date.

To help us with our recruitment effort, please indicate in your email & motivation letter where you saw this job posting.

Closing date: 04/03/2022